

# Hygiene For Health<sup>®</sup>

## Bidet Seat Service Request

**Name:**

**Address:**

**Phone:**

**E-Mail:**

**Date of purchase (Enclose a copy of the receipt if still under warranty):**

**Describe problem with unit:**

- 1.** Before sending product, make sure that the unit is getting power. On remote control models, make sure to test the unit with the side panel buttons and new batteries.
- 2.** Make sure the product is packaged well, as these units are fragile. Send only by UPS or FedEx, fully insured. Do not send by mail as deliveries are not made inside our business complex.
- 3.** Print and complete Bidet Seat Service Request form and include it with the product.
- 4.** Do not include the remote control or any other parts with the repair, unless they specifically need attention. Parts can easily get lost or damaged in transit, so it's better to keep these at home.