

Hygiene For Health[®]

Bidet Seat Service Request

Name:

Address:

Phone:

E-Mail:

Date of Purchase:

(Enclose a copy of the receipt if under warranty)

Describe problem with unit:

When sending a product for repair, please follow these steps for best service:

1. Notify us before returning any product, whether in- or out-of-warranty, so we know it is coming.
2. Make sure the product is packaged well, as these items are fragile.
3. Print and complete Bidet Seat Service Form, and include it with the product.
4. Include the remote control (if your product has one), however please do not include additional parts not needed for the repair, such as bolt sets, hoses and valves.
5. If in-warranty service is needed, product must be accompanied by a copy of the proof-of-purchase receipt.
6. If out-of-warranty service is needed, a free estimate will be provided before beginning repairs.
7. Ship product fully insured via UPS or FedEx (prepaid) to:

Hygiene For Health[®]

Service Department

71 Ruths Place, Suite #8

Sequim, WA 98382 USA

p. 1-800-681-0753 / f. 1-360-681-4029